



TECHNOLOGY MOVING AT THE SPEED OF THOUGHT®

Newsletter Issue No. 106

December 2024

Our Amazing Democracy

My father immigrated to this country in 1956, gaining his citizenship in 1961. He came to this country with little more than big dreams and a scholarship to the University of Alabama. He later spent his career in public service first serving with the U.S. State Department and later representing the United States in the Pan American Health Organization (PAHO), an element of the World Health Organization (WHO). His path to success – education, hard work, and public service would not be possible in most parts of the world. Individual freedoms are curtailed in many countries or in other cases the freedoms exist, but the economic climate just does not provide the opportunities for individual advancement. My parents always instilled in me a love for our country and the opportunities it provides.



Our democracy is not perfect. We must all fight to stay true to the values established by our Constitution. Our founding fathers also understood the need for flexibility and balance in the government and such explicitly put forth the methods for amending our constitution (which it has been 27 times). They also setup a balance between the executive, legislative, and judicial branches of government. Each branch has its own checks and balances, such as the paired roles and responsibilities of the legislative House and Senate. Our role as citizens is to participate in each election cycle to ensure our representatives are focused on the right governing priorities for the nation.

So why the civics lesson?

Our nation just went through an intensive election cycle. We have a new administration being sworn in at the start of 2025. There are daily news headlines on Department of Government Efficiencies (DOGE) and the desire of this administration to streamline Government functions. TekSynap is provider of government services – what does this mean for TekSynap.

The first thing I would say is that no-one should panic. Change is a part of what our founding fathers envisioned for our country to enable us to stand the test of time. No matter where you may lie on the political spectrum, I think we can all agree that there are things our government could do better, more efficiently, and effectively. TekSynap, in particular, is supporting critical missions and I do not envision any immediate impacts to our contracts. We provide valuable services with tangible benefits that were competitively awarded. We may see some impacts to our government counterparts as new workforce rules are implemented (e.g. back to office, accountability metrics) in the near term and this could result in some staff profile changes on the Government side of the equation. In many cases this will favor the government contracting community. The tasks of governing will not slow down and the competitive nature of government contracting provides a more accountable and flexible workforce.

The second is that while we are a full-service government contractor, at our core we are a technology company. Our credo “**Technology at the Speed of Thought**” was established as a testament that we believe the path to better effectiveness and efficiency is through technology. This is the path that commercial entities have embraced to improve their ability to compete in the marketplace. Incorporating artificial intelligence, advanced communication and computing infrastructures, automated workflows, cloud-based architectures, low-code/no-code systems, and agile development practices is how we get to better Government. TekSynap is well positioned to help our government embrace technology. The focus on modernization favors organization like TekSynap that have been investing in a highly skilled technical workforce.

The third is understanding the impact of accelerated change in the Government. At TekSynap we have the mantra – “**Luck favors the prepared.**” We have valued our ability to be agile and flexible in anticipating the needs of our customers, with a focus on being prepared. Sometimes this is a focus on staff training in a new technology, such as our *FastTrack* programs. Sometimes it is strategic hires of personnel that bring in specialized knowledge and expertise. As a mid-tier service provider, we have the depth of capability required without the red-tape and analysis-paralysis that plague some of our larger counterparts. We can act on opportunities, much faster than many of our competitors. I believe that change will bring even greater prosperity to TekSynap.

We live in a great country that has weathered many storms. We have a deliberative government. It will take a while to adjust to the mandates of the new administration; it will not all happen at once. This will create uncertain time with many factors impacting the Government Services industry. At the same time, we should acknowledge that change is coming and be prepared. Accept that change can be hard and messy at times, but with every change comes opportunity. I look at the administration implementation of the Department of Government Efficiency (DOGE) as an opportunity for well-run companies in our industry to shine. We must prove ourselves every day by doing. Henry Ford famously said, “You can’t build a reputation on what you are going to do.” We must lean forward and help our customers meet the new demands and mandates. It is what we do, not what we say, that will define us.

Our amazing nation has endured to bring opportunity to so many. We should take pride in our political system’s ability to adapt and accept change. There really is no choice, change is coming. I recently heard a someone say that whether you take joy in a snowy day or dread every moment, you only impact the amount of joy you have – either way you end up with the same amount of snow. Similarly, we must prepare for the change that is coming, if we embrace the opportunity to improve each task we perform, I believe that the outlook will be bright, in 2025 and beyond, for each of us and TekSynap as a whole.

Dave Gauldfeldt, President



W-2 and Tax Reporting

Please be sure to audit your personal profile information in ADP by December 31st.

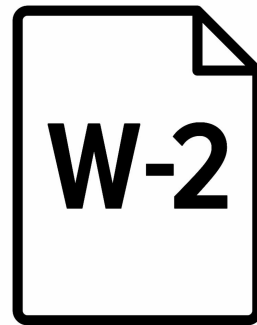
Confirm that the spelling of your name, SSN, address, and date of birth are accurate. Remember to also check the information on your dependents.

The address in ADP is used for mailing benefit items, W-2's, and other tax-related documents.

A digital copy of your W-2 will be accessible in ADP in late January.

To verify your information:

1. Go to the **employee portal**
2. Click the "**ADP employee & managers**" icon
3. Go to - **Myself > My Information > Profile**



Working Hard On and Off the Clock

A TekSynap employee dressed as Santa assisted with delivering meals to the less fortunate on behalf of The Salvation Army and Kiwanis International.

Thank you, Santa, for all your hard work!



New TekStore Items!



Check out the new swag in the TekStore. They include Yeti Cooler Backpacks, Stanley Cups and Beverage accessories.

You can view your TekDollar balance and browse the new items, [here](#).



Caught in the Act

Owen O'Neill, **Sean Golash**, and **Doug Pike** were recognized for their excellent work creating "the most seamless deployment" a customer had ever experienced.

Ralph Egbert was thanked for always going the extra mile to support customers.

Alan Parker was commended for great support with intelligent insight and great communication.

Jessica Trainer and **Brian Koppel** were given kudos for their outstanding work.

Daniel Wilson was the MVP in Security Alerts for the month of November.

Larry Richardson was praised for completing a job 10 days early.

John Kirk and **Antwan Glover** were applauded for going above and beyond.

Duc Nguyen, **Arthur Guilani**, and **Greg Overton** received kudos for an on-schedule and successful deployment.

Manuel Calamari was thanked for his exceptional efforts and leadership.

Shane Rapp was recognized for his reliability and willingness to go above and beyond.

David Bourgeois was congratulated on his contributions to ensure critical systems were brought back online smoothly.

Karl Findorf was praised for taking initiative and being an instrumental part of the team.

Saadat Bangash was commended for his exceptional efforts, technical expertise, and dedication.

A customer sent their appreciation for **Curtis Handley** and **Lawrence Hall's** assistance.

Leonora Gyenai, **Jerry Weatherly**, and **Delvauhn Palmer** received kudos for their dedication, perseverance, and leadership.

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the ***Employee Portal***.

Help us recognize our employee contributions in the monthly Newsletter.

TekTots



Say hello to Hadleigh Villanueva, daughter of TekSynap's **Brian Villanueva** and his wife Cassidy.



Anthony Kuhn's son, Ashton attended his first Washington Capitals hockey game on December 3rd with fellow TekSynap and Space Development Agency (SDA) team members celebrating our recent award supporting the SDA. The SDA is a new customer for TekSynap and we look forward to more awards and collaboration in the very near future!





TekPets



Willow (on the right) and Ace (5 months old) are ready for Ace's First Christmas

-Patti Moyles



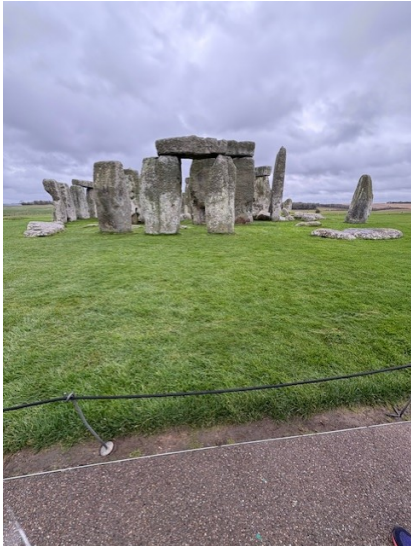
Merry Christmas and Happy Holidays from Peanut.

-Arielle Gick

Feature your pets in the next newsletter!
Send pictures of your companions to news@teksynap.com.



London is Calling



My TekSynap 5-year anniversary trip to London adventure was nothing short of amazing and filled with unforgettable moments! I got a chance to share this adventure with one of my best friends from college.

We explored the many Christmas markets throughout Central London, from Trafalgar Square to Leicester Square and many in between.

In the heart of London, we explored the iconic Buckingham Palace, where our tour guide provided us a chance to get a glimpse of King Charles. Cool, huh?? We also got photo ops in front of Big Ben and Houses of Parliament, capturing the charm and significance of Westminster.

Our visit to Tower Bridge and London Bridge (still standing, lol), provided stunning views of the Thames and the perfect backdrop for beautiful photos. The city's vibrant streets came alive at night with the dazzling Christmas lights of Regent Street and Piccadilly Circus; basically all throughout the streets of Central London.

From stepping back in time at Stonehenge, where we marveled at the ancient mystery of the massive stones, to testing our strength with the interactive exhibit, it was a perfect blend of history and hands-on fun.

Oh, and let's not forget about the shopping: a girl's dream!!!

Thank you, TekSynap, for making this journey possible and for creating memories that I will cherish forever.

-LeTonya Love



Certification Corner

Victor Zhang



ServiceNow Certified Implementation Specialist

Brian Villanueva

CMMI v3.0 High Maturity Concepts

Tiffany Bean

SHRM People Analytics Specialty

Jeff Amspaugh

CMMI v3.0 High Maturity Concepts

Mark Jackson

ISC2 Certified in Governance, Risk, and Compliance

Lisa Bright

CMMI v3.0 High Maturity Concepts

John Henry

Microsoft Certified: Identity and Access Admin. Associate

Microsoft Certified: Administrator Expert

Dillyan Abarca

CMMI v3.0 High Maturity Concepts

John Delossantos

Certified Wireless Technology Specialist

Certified Wireless Analysis Professional

Kaitlyn Eber

CMMI v3.0 High Maturity Concepts

John Alfaro

CMMI Associate



Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [Click Here](#) to access the form.

If you have earned a new certification, please add it to your ***TekWorkforce profile***.

Updating your certifications in TekWorkforce will help us identify you for career advancement opportunities.

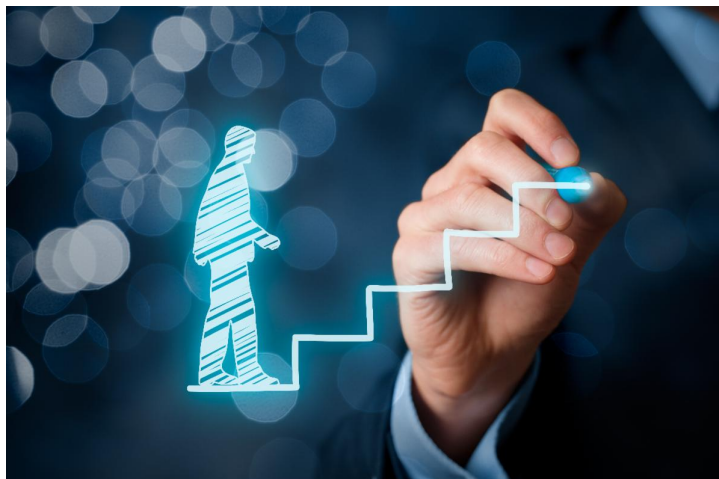
Career Initiative Discussion

Interested in other roles in the company?

Want to grow your career?

Do you know where to start?

Schedule a session with **Kearstin McGinnis** to speak further. She can help you navigate the roles and positions available at TekSynap and help create a path for the next steps. Available timeslots are limited, [**click here to schedule now!**](#)



Open Positions

CSfC - Honolulu, HI

Sr Network Engineer
Cyber Auditor

DOI BSEE TIMS - New Orleans, LA

Oracle APEX Software Engineer
Business Analyst III

Kirtland C4 - Albuquerque, NM

Client Support Technician

Space Development Agency - Chantilly, VA

Sr. AV Technician
AV Systems Programmer

SDA

ServiceNow Developer

FBI NEMO

Circuit Analyst

ADCNOMS

Program Manager

DLA ESD II

Computer Operator - Senior (Battle Creek, MI)
Computer Operator - Senior (Pearl Harbor, HI)
Computer Operator (Tracy, CA)
Inventory Specialist (Ft. Belvoir, VA)

NOAA NMFS OHC



Document Technician (Silver Spring, MD)
Junior Power Platform Developer (Silver Spring, MD - Telework)
Power Platform Developer - Part time (Silver Spring, MD - Telework)
Product owner / IT Business Analyst - (Silver Spring, MD - Telework)

JETS DLA

Virtual Platform Administrator, Fort Belvoir, VA

DLA VOC

VTC Admin , Columbus OH

DFC CFESS ITOPS

Sr Cloud Engineer / IT Engineer IV (remote)

DLA Fuels

Cloud Architect

DLA ESD

Sr. Computer Operator, Columbus, OH

DLA ESD II

Computer Operator, Corpus Christi, TX

DLA BLSA

Defense Technical Support Analyst , Peachtree Corner, GA

DLA EPoS

Senior Systems Engineer, Peachtree Corner, GA

DISA JSP ETM - Arlington, VA

Senior Circuit Engineer
Voice Technician
Rapid Response Team Lead
Operations Voice Manager
Tier 2 Help Desk Lead CAB Manager for Tech Control

Defense Threat Reduction Agency - Fort Belvoir, VA

Enterprise Customer Service Lead
Senior Systems Administrator
Senior ACAS Analyst
Security Engineer
Asset Analyst

Please email your referral resumes to careers@teksynap.com to receive up to \$2,000.

Thank you from Security!

As 2024 comes to a close, the Security team thanks you for your diligent efforts to keep TekSynap and customer information and personnel secure.

We each play a role in securing our nation's infrastructure, and we each have a responsibility to report critical information to keep our personnel, and the public, safe.

Report to the DoD Hotline (800) 424-9098:

- Fraud, waste, and abuse
- Violations of law, rule, or regulation
- Mismanagement
- Classified information leaks

Report to your TekSynap FSO:

- Self- disclose any life events including marriage, divorce or name change
- Incidents
- Changes in personal circumstances that could potentially impact eligibility for access to classified information, including foreign contacts and travel, criminal activity, financial issues.

We look forward to continuing supporting our employees and customers in 2025!

-Kaitlyn Eber, FSO



Happy 5 Year Anniversary to 14 TekSynap employees!

Your travel ward is right around the corner! Be sure to check your TekSynap email at the end of the month.

Anniversaries

Seven Years

Ryan Hagan
John Delossantos
Jonathan Lee

Six Years

Adam Thomas
Tuyen Le
Mercedes Mason
William Anderson

Five Years

Patrick Pocock
Sara Thompson
Rachel Holliday
Sharon Soniat
Lester Dunn

Welcome, New Employees!

Ato Hammond
Malik Seals
Bentley Brodewolf
Jomah Boakai
Etu Das
Khadeeja Momen-Gulistani
Kevin Tordai
Clarissa Johnsen
LesleeAnne Collins
Thomas Menard
Jason Ryder
Henry Tragle
Aidan Murray
Marvin Taylor
Benoit Dagadu
Aaron Glenn

David Bordelon
Lesley Quezergue
Margo Rinehart
Tami Devitt
Carmen Loggins
Veronica Webb-Burke
Tiffany Bean
Christopher Gibson
Wayne Chan

Four Years

Kieren Tuff
Joneil Garcia
Jeff Brooks
Emily Perna

Three Years

Kristen Fisackerly-Arnold
Joy Adams
Eileen Smith
Arielle Gick
Mark Schneller
April Hidalgo
John Arcana
Priscilla Beas
Shepherd Archer
Ryan Miller
Talan Bingham
Ahsan Qureshi
Nolan Hilbruner
Sarah Steamer
Louis Ruonavar
Vernon Kwiatkowski
Jonathan Brinkman

Two Years

Xue Zhao
Timothy Fisher
Henrik Janum
Eric Kuvinka
Kevin Juarez
Evan Bishop
Liam Ellis
James Manion
Robin Herman
Manuel Rivera Jimenez
Cody Seward
Adrian Mitchell
Nicholas Casamento
Kevin Craig
Bukunola Caillier
Zackary Albrecht
Isaac Benporat
Lisa Fulchino Wylie

Luther Canady
Zachary Davis
Jorge Garcia
Lester Waller
Gerasia Marshall



One Year

Justin Wyatt

William Anderson

Logan Richardson

Hinton Allred

Joseph McCarthy

Frank Kaesser

Gerard Ledet

Jerry Weatherly

Troy Vargas

Muhammad Darr

Elasia Rodgers

Rebeca Manzanares

Sorwar Jahan

Clinton Wallin Jr

Ryan Wade

Edgard Hill

Trent Schumacher

Brendan Harcourt

Kenneth Sineath

Jorge Diaz

Clyde Shinsato

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