



TECHNOLOGY MOVING AT THE SPEED OF THOUGHT®

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Solutions That Drive Us

TekSynap's Solution Architecture team supports our growth in a number of ways – we help write proposals, we support demos and conversations with clients, and we sometimes step into project roles and directly help clients. It's a great role, with lots of different demands on the team, and it reflects our founders' notion that technical expertise drives growth when it delivers actual results. I happen to focus on AI and analytics, and would like to share the excitement we have about where we're going in these areas.



Government data can be like an attic full of forgotten, dusty treasures, except most of it is mislabeled, scattered across the floor, and written in a language no one speaks. But when we clean that data up and feed it into modern machine learning models, we're turning random noise into information. Suddenly, decades of government records provide meaning. It might be a computer vision model that helps Humanitarian Aid and Disaster Relief teams predict and respond to the effects of catastrophic mudslides in Papua New Guinea, or maybe it's an AI model that improves the care that veterans receive during their visit to a VA hospital. Our work can drive decisions that impact the health and livelihoods of millions of people.

Our leadership has had the strategic vision to invest in technologies that position us to solve these tough problems. The ARDA™ analytics platform allows us to take large sets of complex government data and turn them into actionable insights that help agencies make more informed decisions. The MegaTRON document chatbot created for our government customers transforms the way they manage critical information from their vast document archives. And our anomaly detection and predictive cost models are helping our customers make better-informed decisions about environmental projects with improved financial foresight.

In addition to these investments and results, our partnership with Juniper Networks positions us at the forefront of the AI-driven revolution in network design, management, and

cybersecurity. The Marvis™ platform feeds vast amounts of real time data to AI models that are “always on” and can immediately identify the threat and provide human operators with recommendations or take pre-approved direct action themselves. The combination of AI and network device telemetry give federal agencies the advantage as they fight the onslaught of daily cyber-attacks. Even in normal operations, AI models continuously scan the network for slowdowns or any hiccups, tweaking network configurations to optimize performance, availability, and cost.

But the technology is only part of the story. What makes our work truly meaningful is the trust we’ve built with our clients in the federal government, many of whom are career civil servants with decades of experience. They aren’t just looking for the latest tech fad; they need solutions that align with their mission and help them serve the public better. By taking on their challenges and goals as our own, we’ve been able to position ourselves as trusted partners, not just vendors. We earn that trust by delivering real, measurable results.

We’re bringing advanced technology to all our clients as soon as it’s ready, solving important problems and making a real difference. The Solution Architecture team sees great things in the near future, and we all feel very fortunate to be in this position, helping TekSynap do work that truly matters.

Ken Farber, Director

A graphic with a blue and white winter theme, featuring snowflakes and evergreen trees. The text is centered and reads: "Save the Date", "TekSynap's Holiday Party", "Saturday, December 14th", "Gaylord National Resort and Conference Center", "National Harbor, MD", "Attire: Black Tie Optional", and "More details will be released soon!".

Save the Date

TekSynap's Holiday Party

Saturday, December 14th

Gaylord National Resort and Conference Center
National Harbor, MD

Attire: Black Tie Optional
More details will be released soon!



Caught in the Act

Isaac Benporat and **Emmanuel Asigbetse** received kudos from a customer.

JT Bangert was thanked for his tireless commitment and invaluable contributions.

Nick Caldwell, Barry Blackwell, Dakota Evans, and Jeff Brooks were recognized by a

customer for their work.

Catherine Kildea was recognized for her contributions.

Tyrell Bryant was recognized for their work with a customer.

William Clough was given kudos for his thorough preparation, strategic insight, and dedication.

A customer recognized **Ryan Wade** for exceeding expectations.

Jeremiah Montalvo was thanked for his mannerism, professionalism, and over all temperament.

Rhett Richoux received kudos for his extensive knowledge, professionalism, organizational skills, and patience.

Marti Wadsworth was recognized for being a problem-solver and a go-getter.

Nykia Potts was thanked for always going above and beyond to see an effort to completion.

Dave Bourgeois, Bridges Baudier, Pat Pocock, and Tami Devitt received kudos for their work on a project.

Mohammed Alian received multiple kudos for being very proactive at identifying client's needs to ensure quality deliverables.

The **Program Support Team** on the DOI BSEE TIMS project was acknowledged for their considerable effort shown towards client satisfaction, process improvement, and a willingness to increase their knowledge and skills to support the project.

Pat Pocock, John Kornovich, and David Bourgeois were thanked for their hard work.

Joey Sineath and **Mo Gonzalez** were recognized for their quick turn around on a project..



Congratulations to Ashanti DeV Vaughn!

She recently graduated from Western Governor's University with a Master of Business Administration (MBA) with a concentration in IT Management.

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the ***Employee Portal***.

Help us recognize our employee contributions in the monthly Newsletter.

TekTots



Justin Ward and his wife welcomed their daughter, Harlee Ward into the world this September.



TekPets

Geraldine Bastien's 15-month-old Labradoodles Apollo (left) and Kilo (right) on their first National School Picture Day 2024. They love to talk, cuddle, eat, sleep, and do endless zoomies on the regular.



Patricia Moyles' New Puppy

My heart shattered into a million pieces when on September 3rd

I lost my precious 10-year-old Papillon, Pip.

My heart began to heal on September 20th when I picked up Ace, a 9 week old Papillon.

Big sister, Willow, who was once the pesky puppy, is now learning to deal with a pesky puppy. Ace has brought a lot of happiness back into the house and we're enjoying his puppy antics.



Feature your pets in the next newsletter!
Send pictures of your companions to news@teksynap.com.

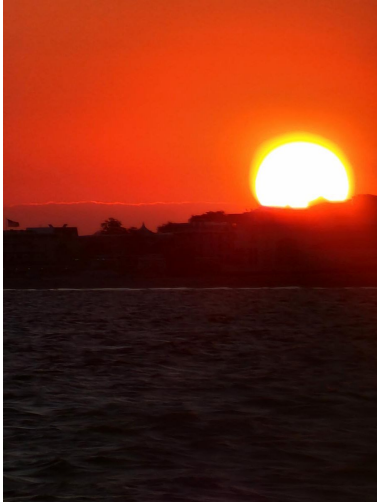
TekSynap Travels



My family and I cannot thank TekSynap enough for the 5 year anniversary vacation. It was a very relaxing time and we enjoyed the events we were able to add on to the hotel stay including dinner at the Hard Rock Cafe in Atlantic City on two different nights, half day fishing cruise, Eco Tour Cruise, Dinner/ Dolphin watch cruise and the Atlantic City Boardwalk ghost Tour. Carol Walker was wonderful in getting everything planned and reserved to where we never felt rushed and had time each day to relax. We even were able to take the opportunity to go to Wildwood for a few hours as well as Sunset Beach to see the concrete ship and look for Cape May Diamonds on the beach.

A great time overall.

-Ralph Egbert



Certification Corner

Ahmed Ibrahim
CompTIA ITF+

Autumn Roberto
Associate Professional in Human Resources

John Kayastha
CompTIA Security+ CE

Kieren Tuff
Mist Location

Mateen Walizada
CCNP Enterprise

Nathan Daines
PMI Agile Certified Practitioner

Ryan Wade
ECSE Design
Mist Location

Walter Hamlett
CCNP Enterprise



Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [Click Here](#) to access the form.

If you have earned a new certification, please add it to your ***TekWorkforce profile.***

Updating your certifications in TekWorkforce will help us identify you for career

TekWorkforce

TekWorkforce launched in May! Please review your TekWorkforce profile and confirm all certifications/degrees are listed. TekWorkforce is where this information will be stored moving forward. There is no need to update your ADP Talent Profile any longer. You can access **TekWorkforce** via the tile on the **employee portal**.



See **BMS 9.11.13** and **BMS 9.11.13.1** for instructions on adding degrees and certifications in the TekWorkforce Portal.

If the name of your certification is not in the dropdown list, reach out to **HR@TekSynap.com** and we can add it in.

If you are unable to view your TekWorkforce profile, try clearing your cache and restarting your browser. If that doesn't work, reach out to **Support@TekSynap.com**.

Open Positions

NGA Vertex

Software Developer
Software Engineer
Storage Administrator
Cyber Architect
Graphic Designer
Systems Administrator

DTRA

Senior Systems Administrator
Mid Systems Administrator

ISSO

Helpdesk Specialist
Cyber Technical Writer

FBI NEMO

System Administrator

Space Development Agency

ServiceNow Developer
Requirements Manager
Sr. AV Technician
AV Systems Programmer

DIA CIO CIS

ISSE
ISSO
Tech Refresh Data Analyst



Senior Installation Technician
Technical Writer

ODNI HALO

Chief Data Architect
Systems Security Lead
Cloud Engineering Lead
Service Delivery Lead

FBI EDAS

Data Architect SME
Senior Data Engineer
IT Subject Matter Expert
Senior ISSO
Data Scientist
Software Engineer SME
Senior Cloud Developer
Senior Cloud Solutions Architect

AFNCR

Desktop Engineer/Imaging Specialist

USITC

Network Engineer

Please email your referral resumes to careers@teksynap.com to receive up to \$2,000.

September is Suicide Prevention Month and National Recovery Month

September is Suicide Prevention Month — a time to raise awareness of this stigmatized, and often taboo, topic. We use this month to shift public perception, spread hope and share vital information. Our goal is to ensure that individuals, friends, and families have access to the resources they need to discuss suicide prevention and to seek help.

Suicidal thoughts, much like mental health conditions, can affect anyone regardless of age, gender or background. In fact, suicide is often the result of an untreated mental health condition. Suicidal thoughts, although common, can often indicate more serious issues.



Resources:

- *988 Suicide & Crisis Lifeline - Call. Text. Chat. (988lifeline.org)*
- *CDC National Strategy for Suicide Prevention 2024*
- *Topic: Suicide Awareness and Prevention | Cigna Healthcare*
- Cigna customers have 24/7/365 crisis support by calling the number on the back of their Cigna card.
- *Crisis Text Line 741741*

September is also National Recovery Month— observed every year to promote and find new evidence-based treatment for those battling addiction, and focused on recovery practices and the need for a strong recovery community and service providers who help people in recovery.

Resources:

- Cigna Coaching and Support-We can help remove barriers to accessing and engaging in substance use, opioid use and pain management treatment. We provide treatment resources and community support. Coaching and support for parents and families is also available. Cigna customers can call the number on the back of their Cigna card to enroll in these services.
 - [Working a 12 Step Program: Perspectives in Long-Term Recovery](#)
 - [Substance Use Disorders | Resources and Seminars](#)
 - [Recovery from Addiction | Psychology Today](#)
-



Acceptable Use of Corporate and/or Government Assets

Employees are responsible for all corporate or Government assets that are assigned or provided to them.

Unacceptable use of Government and/or corporate assets, include:

- Using assets for personal activities
- Stealing, using, or disclosing someone else's code or password without authorization
- Copying, pirating, or downloading software and electronic files without permission
- Sending or posting confidential or classified material, trade secrets, or proprietary information outside of the organization or agency
- Sending or posting discriminatory, harassing, or threatening messages or images
- Engaging in unauthorized transactions that may incur a cost to the organization or initiate unwanted internet services and transmissions
- Participating in the viewing or exchange of pornography or obscene materials
- Using the internet for political causes or activities, religious activities, or any sort of gambling
- Jeopardizing the security of the organization's electronic communications
- Engaging in any other illegal activities
- Entering classified or proprietary information into Chat GPT, Google, or similar platforms

Please review TekSynap's Employee Handbook section 516 and 517 for greater detail.



Happy 5 Year Anniversary

Mike Finigan
Patrick Burke
Richele Latosinski
Jeffrey Mozo
Ashika Jamal
Michael Thomas
Jimmie Lee
Ami Bello

Your travel ward is right around the corner! Be sure to check your TekSynap email at the end of the month.

Anniversaries

Seven Years

Samuel Fisher
Christopher Grant

Six Years

Cole Withers
Jonathan Sarty
David Johnson

Five Years

Mike Finigan
Patrick Burke
Richele Latosinski
Jeffrey Mozo
Ashika Jamal
Michael Thomas
Jimmie Lee
Ami Bello

Four Years

Christopher Witt
Landon Foster
Elisha Lee

Three Years

Paul Ferguson
Paul Wojton

Welcome, New Employees!

Shawn Anderson
Aaron Brown
Leslie Field
Patience Walker
Azzeddine Makhoukh
Cedric Newbon
Tina Roy
Danielle Douglas
Coleman Bennett
Dezeray Lynch
Rajiv Panda
Cordell Turner
Andrew Meek
Tia Woodley
Roy Patterson
Autumn Roberto
Miguel Ramirez
Kemi Enigbokan
Timothy Lawson
Matthew Styles
Edward Weed
Richard Hu
Blythe Calamari
Arturo Granillo
Maurice Evans
John Bender
Nicole Encarnacion

Kellen Blake
Sean Henry
Jason Garrett
Stanley Johnson
Richard Morisset
Yadiel Valentin
Sara Sproul
Mathew Cook
Mark Eubanks
Donald Long
Quintina Poole
Randall Powell
Larry Crosson
Julian Ledford

Two Years

Nick Bergeris
Mary Ehlers
Adam Jacobson
Lauryn Smith
Sewi Sintayehu
Sharon Deakins
Hunter Vaught
Tarah Preddie
Ryan Yadao
Walter Grabeklis III
Nathan Daines
Lorenzo Torralva
Tricia MCarthy
Lucas Narel
Brianna Corbett

One Year

Michael Schoenwetter
Martin Tobin
Chance Brown
Aber Mitchell
Enrique Villanueva
Geraldine Bastien
Kristi Latorre
Alexandra Pepen
Charles Ryan
Joseph Schaya
Shaun Jones
Brian Koppel
Thitiwat Wangsameteegoon
Vergil Daughtery
Ronald Dombek
Dante Land
Traci Laatsch
Adriana Berrios
Sherman Price
Robert Gordon Jr
Arthur Stern

Anne Johnson
Ahsan Hasnath
Terry Hasenauer
Bruce Hardage
Johnathon Neal
Sylvia Normore
Stavros Zannikos



Micheal Spears
Steven Diver
Christopher RodriguezSandoval
Brian Greene
Anthony Helms
John Young

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